

Quality Policy Statement

ISO 9001:2015 Management System Standards

Strategic Direction

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Our mission is to provide cost effective maintenance and installation solutions to the highest possible standards.

Scope and context of the organisation

Guardian Environmental Services Ltd provides preventive and reactive maintenance and installation services across United Kingdom. Our comprehensive offer includes full range of commercial facilities management services, inclusive of facilities and reactive maintenance, air conditioning, heating, electrical, mechanical and compliance support - 24 hours a day, 365 days a year.

We deliver high quality flexible and transparent services that meet customer's needs and expectations and relevant statutory and regulatory and other applicable requirements.

Scope

Provision of integrated facilities management services including facilities maintenance, air conditioning, heating, electrical, and mechanical.

Policy Statement


Guardian Environmental Services Ltd are committed to:

- Maximising business opportunities where possible whilst identifying our risks of internal and external factors and value added opportunities where possible
- Continually improve and enhance our quality performance through our objectives and targets created to ensure intended outcomes are met.
- Delivering our services that meet statutory, regulatory and other applicable requirements relevant in our industry in a cost effective manner to meet customers' needs and expectations
- Ensuring the risks and opportunities that can affect conformity of our activities, products and services are addressed and the focus on enhancing customer satisfaction is maintained.

All employees are aware of their responsibilities within our management system standards and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected.

This policy will be communicated and made available to interested parties as appropriate.

Signed:



Simon Thurstans
Managing Director
Date:29/01/2019